

Steps Used in Typical Digital Attacks

Social Engineering Techniques and Mitigation Strategies

Social engineering techniques exploit human vulnerabilities to bypass technical security controls. Key techniques include phishing, spear phishing, pretexting, baiting, tailgating, and quid pro quo, each with unique characteristics and approaches for manipulating individuals.

To mitigate these threats, organizations and individuals can employ various strategies. Organizations should focus on education and training, developing strict security policies and procedures, implementing robust physical security measures, and having a clear incident response plan. For individuals, maintaining skepticism, verifying the legitimacy of requests, securing personal information, using multi-factor authentication, and staying informed about the latest social engineering tactics are critical defenses.

Mitigation against social engineering requires a comprehensive approach that combines technical controls, policies, and awareness. By understanding these techniques and implementing strong security measures, both organizations and individuals can significantly reduce their vulnerability to these attacks.